


SHIPPERS LETTER OF INSTRUCTION

SHIPPERS NAME AND ADDRESS CONTACT NAME: CONTACT NAME: EMAIL: TEL NO:			 9/48 Hutchinson Drive Burleigh Heads, QLD 4220 Phone: 07 55995601 Email: operations@warrenglobal.com.au		
CONSIGNEE'S NAME AND ADDRESS CONTACT NAME: EMAIL: TEL NO:					
ALSO NOTIFY			DECLARED VALUE FOR CUSTOMS ENTRY PURPOSES FREE ON BOARD VALUE		
AIRPORT OF DESTINATION			CUSTOMS AUTHORITY NUMBER (CAN):		
# of PIECES	WEIGHT KG	DIMENSIONS	DESCRIPTION OF GOODS		
SPECIAL INSTRUCTIONS:				FOR OFFICE USE ONLY <input type="checkbox"/> COMMERCIAL DOCUMENTS RECEIVED <input type="checkbox"/> ID TAKEN <input type="checkbox"/> EMAIL ADDRESS <input type="checkbox"/> REGULAR SHIPPER	
<p>Please Note: It is illegal to consign as cargo an unauthorised EXPLOSIVE DEVICE.</p> <p>ALL cargo will be subject to security and clearing procedures in accordance with government regulation.</p>					
SPECIAL INSTRUCTIONS (TICK APPROPRIATE BOX)				1. Shipper authorises Warren Global Logistics to complete the AirWaybill and other necessary documents in connection with despatch, carriage and delivery of the goods on behalf of the shipper under the provisions as provided by the General Trading Conditions 2. Shipper hereby declares that the particulars shown hereon and furnished by him or his agent are correct and that he is aware of and accepts the General Trading Conditions more particularly referred to overleaf. 3. If any part of the shipment contains dangerous goods such part is properly described by name and is in proper condition for carriage by air in accordance with the applicable Dangerous Goods Regulations. The shipment contains no 4. Shipper hereby authorises Warren Global Logistics or their duly appointed Agents to make either or both supplies and acquisitions to or from third parties on my behalf in accordance with a New Tax System (Goods and Services Tax) Act 1999, Sub-Division 153-B particularly to ss153(a)-(d)	
<input type="checkbox"/>	FREIGHT PREPAID	<input type="checkbox"/>	FREIGHT COLLECT		
<input type="checkbox"/>	CERTIFIED INVOICES	<input type="checkbox"/>	DUTY DRAWBACK		
<input type="checkbox"/>	LETTER OF CREDIT	<input type="checkbox"/>	DDU		
<input type="checkbox"/>	EXPORT CLEARANCE NO.	<input type="checkbox"/>	DDP		
INSURANCE		AMOUNT OF INSURANCE			
IF REQUIRED ENTER AMOUNT IN FIGURES IN THIS BOX		\$			
SIGNATURE OF SHIPPER OR HIS AGENT				DATE	

GENERAL TRADING CONDITIONS

1. In these conditions:-

"Company" shall mean Warren Global Logistics Pty Ltd. (ABN 95 078 464 525) its servants, agents and subcontractors.

"Customer" shall mean the shipper, consignee or bailor of the goods or the persons for whom any other services are performed by the Company in connection with the goods.

"Goods" shall mean the chattels, articles and things tendered for carriage or bailment or other services by the Customer and shall include the container or containers or other packaging containing the same and any pallet or pallets delivered with the same to the Company.

"Dangerous Goods" shall mean such of the goods as shall be in fact or at low noxious dangerous, hazardous, explosive, radioactive, inflammable or capable by their nature of causing damage or injury to other goods or to any persons or animals or to anything in which those goods are carried or stored.

2. The Company is not a common carrier and will accept no liability as such and it reserves the right to accept or refuse the carriage of any goods or the performance of storage of the goods or any other service at its discretion. The goods are carried and all storage, lifting, packing and other services are performed subject only to these terms and conditions (and when applicable their conditions printed on an airwaybill issued by the company for itself or as an agent of a carrier by air). In the event of and to the extent of any inconsistency between these Terms and Conditions and the conditions printed on or applicable to a House Airwaybill issued by or on behalf of the Company, these Terms and Conditions shall take precedence.
3. The Customer expressly warrants that it is either the owner of the authorised agent of the owner of the goods and enters into this contract on its own behalf and also as agent for the owner of the goods and hereby expressly agrees to indemnify the Company against all claims by any other person, firm or corporation for any loss or damage whatsoever arising out of or incidental to or in connection with the damage of the goods.
4. The Customer shall comply with the requirements of any applicable law relating to the nature, condition and packaging of the goods and the expenses and charges of the Company in complying with the provisions of any such law or any order or requirements thereunder or with the requirement of any harbour, dock, airport, railway, shipping, customs, warehouse or other authority or corporation shall be paid by the Customer and the Customer shall provide to the Company all such assistance, information and documents as may be necessary to enable the Company to comply with such laws, orders or requirements.
5. All customs duty, excise duty, costs, expenses or penalties which the Company becomes liable to pay for any reason whatsoever in respect of the good and any documents relating to the goods pursuant to any law relating to customs or excise and whether or not arising from or in connection with the negligence of the Company or otherwise shall be paid by the Customer.
6. The Customer shall not tender any dangerous goods for carriage or storage without presenting to the Company a full description thereof and giving such notice of intention to ship or bail dangerous goods and doing such acts as may be required by any relevant authority. In default of so doing, the Customer shall be liable for all loss, damage, or expense caused by or through such dangerous goods and shall indemnify the Company in the respect of same.
7. The goods are a risk of the Customer and not of the Company and the Company shall not be responsible in tort or contract or otherwise for any loss of or damage to or deterioration of the goods or misdelivery or failure to deliver or delay in delivery of the goods including chilled, frozen, refrigerated or perishable goods either in transit or in storage for any reason whatsoever including without limiting the foregoing the negligence or willful act or default of the Company or others and the conversion or misappropriation of the goods by willful misconduct of the Company's servants or agents. This clause shall apply to all such loss of or damage to or deterioration of the goods or misdelivery or failure to deliver or delay in delivery of the goods as aforesaid whether or not the same occurs in the course of performance by the Company of the contract or in events which are foreseeable by them or either of them or in the events which would constitute a fundamental breach of the contract or a breach of a fundamental term thereof. The Company shall not be liable in any extent for any consequence or other indirect loss, including but not limited to loss caused by delay, howsoever arising.
8. In the event of the contract including any handling, installation, removal, assembly or erection of any kind whatsoever it is undertaken on the basis that the Company shall not be under any liability or responsibility for any loss, damage or injury of any kind whatsoever howsoever arising caused or incurred including without limiting the foregoing the negligence or willful act or default of the Company or others. The disclaimer extends to include loss, damage or injury to any person, property or thing and any Loss consequent or otherwise arising from any loss damage or injury as aforesaid. The Customer shall indemnify the Company against all claims, loss, damage and expense arising from or in connection with such handling installation, removal, assembly or erection whether due to the negligence or willful act or default of the officers or employees of the Company or otherwise; provided that this indemnity shall not apply for the benefit of any officer or employee of the Company where the claim, loss, damage or expense arises from the negligence of willful act or default of that officer or employee of the Company.
9. (a) The Customer hereby authorises the Company (if it should think fit to do so) to arrange with a subcontractor of subcontractors for the carriage of any goods or the performance of any services being the subject of this contract. Any such arrangement shall be deemed to be ratified by the Customer upon delivery of the said goods to such subcontractor or subcontractors who shall thereupon be entitled to the full benefit of these terms and conditions to the same extent as the Company. Insofar as it may be necessary to ensure that such subcontractor or subcontractors shall be so entitled the Company shall be deemed to enter into this contract for its own benefit and also as agent and trustee for the subcontractor or subcontractors.
(b) Whenever the Company is instructed to undertake or arrange transport, storage or any other service, it shall be authorised to entrust the goods or

arrangements to third parties subject to the latter's contractual conditions. The Customer shall be bound by such condition and shall identify against any claims arising out of their acceptance.

10. If the Customer expressly or impliedly instructs the Company to use or it expressly or impliedly agreed that the Company will use a particular method of handling or storing the goods or a particular method of carriage whether by road, rail, sea or air the Company will give priority to that method but if it cannot conveniently be adopted by the Company, the Customer hereby authorises the Company to handle or store or to carry or have the goods handled or stored or carried by another method or methods at the Company's discretion.
11. The Customer hereby authorises any deviation from the usual route or manner of carriage or storage or handling of the goods which may in the absolute discretion of the Company be deemed reasonable or necessary in the circumstances.
12. Insurance will not be arranged by the Company except with the express instructions in writing of the Customer and then only at the Customer's expense and on lodgement of a declaration as to value prior to receipt of the goods by the Company. The Company may charge the Customer for any such service.
13. The Company is not obligated to advise or assist the Customer or any other party in respect of claims or the preparation of claims against carriers. Whether or not it does provide such advice and/or assistance, the Company will not be liable for any loss or damage resulting therefrom, howsoever caused. If the Company provides such advice and/or assistance it may make an additional charge for doing so.
14. Freight and storage charges shall be considered earned whether the goods are delivered by the Company or not and whether damaged or otherwise. The Company may charge freight or storage charges by weight, measurement or value and may at any time re-weigh or re-value or re-measure or require the goods to be re-weighed, re-valued or re-measured and charge proportional additional freight or storage charges accordingly.
15. If any person fails to pay charges due to Company in respect of the carriage of any goods or the performance of any service on reasonable demand being made in accordance with the contract, the Company may detain all or any goods and/or documentation of that person which are in its possession and sell such goods. Out of monies arising from the sale the Company shall be entitled to retain charges due to it and all charges and expenses of the detention and sale and shall render the surplus if any out of the monies arising from the sale of and such of the goods as remain unsold to the person entitled thereto. Any such sale shall not prejudice or affect charges due or payable in respect of the said services or of the said detention and sale.
16. Every special instruction to the affect that charges shall be paid by a person other than the Customer shall be deemed to include a stipulation that if that person does not pay the said charges within seven (7) days of delivery or tendered delivery goods, then the Customer shall pay the said charges to the Company.
17. The Company shall not under any circumstances be liable in any way for loss, damage, cost or penalties sustained or incurred by the Customer or any other person resulting from or attributable to or in connection with any quotation, advice, statement, representation or information (whether negligent or otherwise and whether oral or written and howsoever, wheresoever and to whomsoever made) given or made by or on behalf of the Company as to the classification of or any matter material to the valuation of or the liability for or the amount, scale or rate of customs duty, excise duty or other import or tax or rates charged by carriers applicable to any goods or property whatsoever. In giving or making any such quotation, advice, statement, representation or information the Company relies solely on the information provided by the customer who warrants that the information provided by it to the Company accurately and completely describes all aspects of the goods and the transaction relating thereto.
18. In all cases where liability has not been effectively excluded, whether by this agreement or by statute, Convention or otherwise, the total liability of the Company for any loss or damage is limited to the lesser of:
 - (a) \$100.00 (Australian), or
 - (b) the value of the goods the subject of the agreement at the time the goods were received by the Company; or
 - (c) in the case of a breach of warranty under the Trade Practices Act 1974 (as amended), the payment of the cost of having the services supplied again.
19. (a) Any claim for loss or damage must be notified in writing to the Company within seven (7) days of delivery of the goods or the date upon which the goods should have been delivered.
(b) The Company shall be discharged of all liability howsoever arising unless suit is brought and notice thereof given to the Company within nine months after delivery of the goods or the date when the goods should have been delivered.
20. Notwithstanding anything herein contained the Company shall continue to be subject to any implied warranty provided by the Trade Practices Act 1974 (as amended) or any other Commonwealth or State legislation if and to the extent that the said Act is applicable to this contract and prevents the exclusion, restriction or modification of that warranty.
21. The Company shall not be bound by any agreement purporting to vary these terms and conditions unless such agreement shall be in writing and signed on behalf of the Company by its duly authorised officer.
22. These conditions shall be governed and construed by the law of the State of Queensland wheresoever the contract was made and any proceedings in respect of any claim, matter or thing against the Company shall be instituted in that State only.
23. The clauses and provisions in each clause of these conditions shall be severable from each other and if for any reason any clause or provision is invalid or unenforceable such invalidity or unenforceability shall not prejudice or in any way affect the invalidity or unenforceability of any other clause or provision.